

[Welcome gift for Global Prestige VHIS Plan \(Signature\) \("Promotion Offer"\)](#)
[Terms and conditions](#)

1. The promotion is offered by Bupa (Asia) Limited ("Bupa") and valid from 3 February 2025 to 31 March 2025 (both dates inclusive) ("Promotion Period").
2. Within the Promotion Period, a complimentary health check ("Service") will be offered to the customer who enrolled as policyholders successfully ("New Customer") under Global Prestige VHIS Plan (Signature) ("Eligible Scheme") and fulfil all eligibility criteria in clause 3 below ("Eligibility Criteria").
3. To enjoy the Promotion Offer, a New Customer is required to meet all of the following Eligible Criteria:
 - Application for the Eligible Scheme must be submitted during the Promotion Period;
 - Insured person must be aged 18 or above;
 - The Eligible Scheme must come into effect between 1 March 2025 to 1 April 2025 (both dates inclusive) with annual premium payment paid;
 - New Customer must not cancel any individual medical insurance scheme underwritten by Bupa within 6 months prior to and after the date of submitting the application for the Eligible Scheme; and
 - The Promotion Offer is not applicable to any customers who transfer their existing individual scheme underwritten by Bupa to the Eligible Scheme.
4. The Service is provided by Bupa's designated service provider ("Service Provider") and only available at designated clinic(s) selected by the Service Provider. About the items included in the Service, please refer to: www.bupa.com.hk/pdf/gpoffer.pdf
5. The redemption email / letter of the Service ("Redemption Letter") will be sent to the New Customer's email address / correspondence address within 4 months after the Eligible Scheme is effective. New Customer must follow the instructions in the Redemption Letter and reach out to the Service Provider for appointment booking. Please note that there is a valid date stated on the Redemption Letter. New Customer must complete booking and receive the Service on or before the valid date. Bupa shall not be liable for any fee, cost or loss incurred due to failing to follow the instructions set out in the Redemption Letter (such as failing to make an appointment or obtaining consultation service not according to the appointment). Bupa does not make any promise or guarantee in relation to the appointment availability of the Service Provider, and Bupa shall not offer any special arrangement.
6. New Customer must provide the Redemption Letter and their identification document when using the Service at the designated Service Provider. If the New Customer fails to provide any of the above information, the Service Provider has the right to refuse providing the Service or to charge for reasonable fee.
7. New Customers' policy of the Eligible Scheme must still be in force at the time of issuing the Redemption Letter. In the event Bupa subsequently discovers that any of the policies of the Eligible Scheme has been cancelled for whatever reason, Bupa reserves the right to cancel the Redemption Letter and entitlement to the Service without notice or demand repayment of the value of the Service.
8. If any information provided to Bupa (including but not limited to email address and correspondence address) is/are untrue, incorrect, incomplete or invalid, the New Customer will lose the eligibility for receiving the Service. New Customer has the responsibility to ensure information provided to Bupa is correct and valid. Bupa shall not be responsible for any loss suffered by New Customer due to such invalid information, including but not limited to, unsuccessful delivery of the Redemption Letter mentioned in Clause 5. In this case, Bupa is not liable to reissue the Redemption Letter and Promotion Offer.
9. The Promotional Offer cannot be used in conjunction with other offer(s).
10. Any additional cost incurred in connection with the Promotion Offer must be borne by the New Customer.
11. This Promotion Offer and Service are intended for the personal use of the New Customer only, and cannot be exchanged, transferred, replaced, sold at any price, gifted or resold to a third party, and shall not be exchanged for cash or other substitutes.
12. Bupa reserves the right to replace the Service offered in this Promotion Offer with a different offer and the value of any such replacement may be different from the value of the Service.
13. Except for New Customer and Bupa, no other person shall have any rights to enforce or enjoy any provisions of these terms and conditions under the Contracts (Rights of Third Parties) Ordinance.
14. Bupa is not the provider of the Service offered in this Promotion offer, and we:
 - make no representations and warranties of any kind, either express or implied, by fact or in law in relation to the quality or suitability of the use of the Service and the related services provided by the Service Provider;
 - is not responsible for any acts and/or omissions of the Service Provider, their respective employees, agents, servants or representatives;
 - do not intervene or interfere any dispute regarding the use of the Service with the Service Provider; and
 - to the extent permitted by law, will accept no responsibility or liability under tort (including negligence), breach of contract or otherwise, for death or personal injury, loss, damage, costs or expenses howsoever occasioned, sustained or suffered, as a result of or in connection with the use of the Service and the



related services.

15. The use of the Service and other related services maybe subject to terms and conditions imposed by the Service Provider.
16. By participating in this Promotion Offer, you hereby agree, understand, accept the terms and conditions of this Promotion Offer. Bupa reserves the right to cancel or terminate this Promotion Offer (in whole or in part) or amend these terms and conditions at any time without prior notice.
17. In case of any discrepancy between the promotional materials of this Promotion Offer and these terms and conditions, these terms and conditions shall prevail. In case of any dispute, the decision of Bupa shall be final and conclusive on all matters related to the Promotion Offer.
18. In the case of any discrepancy between the Chinese and English versions of these terms and conditions, the English version shall prevail.

投保環球優越自願醫保計劃（至臻）的迎新禮遇（「推廣優惠」）

條款及細則

1. 是次活動的推廣日期由 2025 年 2 月 3 日至 2025 年 3 月 31 日（首尾兩日包括在內）（「推廣期」），由保柏（亞洲）有限公司（「保柏」）提供。
2. 於推廣期內，客戶成功投保環球優越自願醫保計劃（至臻）（「合資格計劃」）成為保單持有人（「新客戶」），並符合以下第三條列出的所有條件，即可獲贈免費身體檢查乙次（「服務」）。
3. 如欲享推廣優惠，新客戶須符合以下所有合資格條件（「合資格條件」）：
 - 投保合資格計劃的申請須於推廣期內遞交；
 - 受保人必須為 18 歲或以上；
 - 合資格計劃必須於 2025 年 3 月 1 日至 2025 年 4 月 1 日（首尾兩日包括在內）期間生效並以年繳方式支付保費；
 - 新客戶在申請投保合資格計劃前後 6 個月內並無曾經取消任何保柏的個人醫療保障計劃；及
 - 推廣優惠不適用於新客戶轉移其現有由保柏承保的個人計劃至合資格計劃。
4. 有關服務由保柏指定的供應商提供（「供應商」），並只於供應商指定的診所提供，有關服務所包含的項目，請瀏覽：www.bupa.com.hk/pdf/gpoffer.pdf
5. 保柏將於保單生效後 4 個月內透過電郵或郵寄發出服務的換領信（「換領信」）至新客戶投保時提供的電郵地址或聯絡地址。新客戶須遵照在換領信內的指示，聯絡指定的服務供應商預約接受服務。請留意換領信中所示的有效日期，新客戶須於有效期當日或以前完成預約並享用服務。任何非根據換領信的指示而招致的費用、成本或損失（如沒有預約，或在非預約的日期、時間或指定診所享用服務等），保柏恕不負責。保柏不就供應商的預約情況作出任何承諾或保證，保柏亦恕不提供任何特別安排。
6. 於使用服務時，新客戶必須出示換領信及其身份證明文件。如未能出示上述所有資料，供應商有權拒絕為新客戶提供服務或就服務收取合理費用。
7. 於換領信發出時，新客戶的合資格計劃保單必須仍然生效。如保柏其後發現新客戶的合資格計劃的保單以任何原因取消，保柏保留在沒有任何通知的情況下取消送達換領信或要求償還已發出之服務金額的權利。
8. 如向保柏所提供的任何資料（包括但不限於電子郵件地址及聯絡地址）不真實、不正確、不完整或無效，新客戶將會喪失獲取服務的資格。新客戶有責任確保提供予保柏的資料均為正確及有效。保柏不對此無效資料而導致的任何損失承擔責任，包括但不限於未能成功發送第 5 條所述的換領信。在此情況，保柏將毋須負上責任及不會補發換領信及推廣優惠。
9. 推廣優惠不可與其他推廣優惠同時使用。
10. 新客戶須自行承擔於參與本推廣優惠時所招致的任何額外成本。
11. 此推廣優惠及服務僅供新客戶個人使用，並且不得交換、轉讓、作價銷售、送贈或轉售予他人，亦不得兌換為現金或其他替代品。
12. 保柏保留以其他產品或服務替代是次推廣活動之服務的權利，且任何該等替代服務的價值可能與原來的的價值相異。
13. 除新客戶及保柏外，概無人士根據《合約（第三者權利）條例》將擁有任何權利執行或享有此等條款及細則任何條文的相關利益。
14. 保柏並非此推廣優惠之服務的供應商，且我們：
 - 概不就此使用服務及相關之服務的質素或合適性，以及所有服務供應者所提供的服務作出任何類型根據事實或法律（不論明示或暗示）的陳述及保證；
 - 並不就任何服務供應商者以及其各自僱員、代理、服務員或代表的任何行為及 / 或遺漏負責；

- 任何有關向服務供應商者使用此獎賞之爭議，概不介入或干涉；及
 - 在法律允許的範圍內，就使用此獎賞而引致或與之相關的死亡、人身傷害、損失、損害、成本或開支（無論發生、承受或遭受的方式為何），概不承擔侵權（包括疏忽）、違約或其他的義務或責任。
15. 享用服務及使用其相關服務或須受供應商的條款及細則約束。
 16. 新客戶參加此推廣優惠即代表其了解、接受及願意遵守此等條款及細則。保柏保留隨時取消或終止此推廣優惠（全部或部分）或修改此條款及細則的權利，恕不另行通知。
 17. 此推廣優惠之宣傳資料如與本條款及細則有任何歧義，以本條款及細則為準。如有任何爭議，保柏擁有與此推廣活動有關的所有事項之最終決定權。
 18. 此等條款及細則的中英文版如有任何歧義，以英文版為準。